

# ASIA FRUIT LOGISTICA 2022

## TECHNICAL GUIDELINES

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# ASIA FRUIT LOGISTICA 2022

## TECHNICAL GUIDELINES

During the event, exhibitors are subject to the domiciliary rights of Global Produce Events (HK) Co., Limited (the Organiser) and Queen Sirikit National Convention Centre (QSNCC, venue owner) which apply throughout the exhibition grounds. Exhibitors must comply with instructions given by representatives of Global Produce Events (HK) Co., Limited and Queen Sirikit National Convention Centre who will prove their identity by means of an appropriate identification document.

The Organiser would like to request exhibitors/contractors to read the Technical Guidelines thoroughly. The exhibitor is bound in all respects by these rules and regulations. The Organiser reserves the right to waive, add, or alter any of these rules and regulations in the interest of the exhibition either general or in any particular case. Should any questions arise, whether provided for in these rules and regulations or not, the decision of the Organiser is final.

### 1 OFFICIAL SERVICE PROVIDERS AND RELATED SERVICES

**1.1 Technical Service Provider: N.C.C. Management and Development Co., Ltd.** The Technical Service Provider will be responsible for standard shell scheme booth construction, electrical & lighting order and connections, rental of furniture, freezers/chill display counters, water supply and drainage, audio visual equipment, banner suspension, host/hostesses for the stand, etc.

For more information on above services, please contact:

**Contact person:** Ms. Dussadee (Pam), Exhibition Contractor  
Department

Email: dussadee.bum@nccimage.com

Tel: +66 2 203 4143 (expired 20th August)

Tel: +66 2 229 3424 (activated 20th August)



More information about **Raw space design**, please contact:

**Contact person:** Ms. Ratchaneewan

Email: ncc.opt@qsncc.com

Tel: +66 2 229 3434(activated 20th August)

**1.2 Logistics Service Provider: APT Showfreight (Thailand)** has been appointed as the official freight forwarder and exclusive onsite logistics handler of Asia Fruit Logistica 2022 in Bangkok, Thailand. APT will provide all regulations concerning the logistics for the event. We can plan and arrange your transportation requirements, back and forth. With our experience and knowledge we can provide you the best solution of your transportation needs.

We recommend that you engage the services of APT Showfreight (Thailand) or our overseas offices and agents worldwide for a complete logistics package of your exhibits in order to avoid unnecessary delays in clearance and additional expenses..

For more information, please contact:

Contact : Mr Hasnai Kongkaew

**Email :** hasnai@aptshowfreight.com

HP: +66 (0)85 155 1989

Tel : +66 2165 6158 # 301



Contact : Ms.Pimsuda Disathaporn

Email: pimsuda@aptshowfreight.com

HP: +66 (0)81 440 5115

Tel : +66 2165 6158 # 312

**1.3 Cleaning, Security, Catering, Telecommunication, and Internet Connection : N.C.C Management and Development Co.,Ltd** To order cleaning, security catering services ,telecommunication , and Internet Connection, please use form D2, E1-E4. Please note that all catering on your stand must be ordered through the Food and Beverage Department of QSNCC only. For more information, please contact:

**Ms. Varissara Ananrattanakul, Exhibition Service Department**

**Email:** varissara.ana@qsncc.com

N.C.C Management and Development Co.,Ltd.

60 Queen Sirikit National Convention Center,

Ratchadaphisek road, Klongtoey, Bangkok, 10110

Phone: +66 (0) 2229 3244



**1.4 Official Hotels:** ASIA FRUIT LOGISTICA offers special room rates, limited in number and within the set deadlines, for exhibitors and visitors in certain hotels in Bangkok. To see the list and rate please go to [www.asiafruitlogistica.com](http://www.asiafruitlogistica.com) >> Hotel and travel info >> book your hotel or [click here](#).

The organiser does not appoint any agents to arrange/ call or contact exhibitor for hotel/tour arrangements. Please kindly ignore any calls which refer to AFL' organizer or check with AFL' organizer first.

*\*The services of the service provider are for the convenience of exhibitors. The Organiser will accept no liability with respect to any contract between exhibitors and service provider for the negligence or fault of any such persons, their servants and agents.*

## 2 SET UP AND MOVE OUT TIME

### Set Up

31 October 2022	08.00-12.00 hrs.	Move-in Heavy, Large Exhibits and/or Machinery*
	08.00-24.00 hrs	Move-in of Official Service Providers ONLY Constructing Shell Scheme Stands Start Set-up period
	<b>13:00-24.00 hrs.</b>	<b>Move-in of Special Design and Other Contractors All Raw Space Contractors</b>
1 November 2022	08.00-24.00 hrs.	Set-up period continues and Booth decorating period
	12.00-24.00 hrs.	Exhibitors move in to decorate stands

**All stand construction/set-up work must be finished by 24.00hrs. on TUESDAY 1 November 2022**

### Show Days

2-4 November 2022	10.00-17.00 hrs.	Visitor <b>Exhibitor must wear Exhibitor Badge to access the hall.</b>
2 November 2022	08.00-18.00 hrs.	Exhibitor can enter the hall at <b>08.00 hrs on 2 November ONLY.</b>
3-4 November 2022	09.00-18.00 hrs.	Exhibitor can enter the hall at 09.00 hrs

**Exhibitor with Visitor badge would consider as "visitor" and will not be allowed to enter the exhibition halls before 10.00 hrs. / after 17.00 hrs.**

### Dismantling

4 November 2022	17.00-24.00 hrs.	Dismantling Hall 1-3
5 November 2022	08.00-16.00 hrs.	Continue Dismantling. All dismantling must finish by 16.00 hrs.

**Dismantling and Clearance must be completed by 16.00 hrs. on 5 November 2022. After this period, the Organiser is entitled to undertake dismantling, removal of exhibits and their storage at the exhibitor's expense or to order such arrangements to be made at the exhibitor's expense**

**All stand construction/set-up work must be finished by 24.00 hrs. on TUESDAY 1 November 2022.**

**CONTRACTOR BADGES are not allowed to enter the hall during showday.**

**For more information, please contact Ms.Rachaneewan Email: [ncc.opt@qsncc.com](mailto:ncc.opt@qsncc.com)**

### 3 Order Form Center

The Order Form Centre contains all information related with the operations for exhibiting at ASIA FRUIT LOGISTICA including the order forms for electricity, lighting, furniture, internet, catering, cleaning, security etc. All orders should be submitted via online forms in the system only. Exhibitors should use existing log in account of EMS to access Order Form.

Outside contractors can contact Exhibitor / Technical Service Provider (N.C.C Management) at [ncc.info@qsncc.com](mailto:ncc.info@qsncc.com) to obtain price list of order forms

The Contractor must contact their exhibitor directly and all the order forms must be placed in Order Form Center system only. Please note that Exhibitor / Contractor shall place all orders within the deadline set for each form avoid additional charges for late orders.

### 4 POWER SUPPLY AND LIGHTING

- 4.1 All electrical installation work at the exhibition must be carried out solely by the Technical Service Provider (N.C.C. Management and Development Co., Ltd.).
- 4.2 Exhibitors requiring special arrangements (e.g. different voltages and frequency or special connection to equipment) must arrange for their own transformers, converters, etc. or contact our Technical Service Provider for further discussion.
- 4.3 All electrical equipment must be tested by our Technical Service Provider prior to turning on the electricity supply.
- 4.4 Raw Space Booth: All Electrical Distribution box must be inside of your stand boundary only. We do not allow contractor or exhibitor to place any constructions (light box or electrical part) out/ at the back of stand boundary and gangway.
- 4.5 Raw Space Booth: All cabling/Wires must be installed within the booth area, hidden in the booth which is not visible from public / neighbor stands.

### 5 SECURITY

General security will be provided by the Organiser around the clock.

- 5.1 Exhibitors and their staffs will not be allowed in the exhibition hall before/after official hours. All personnel in the exhibition halls must wear exhibitors passes at all times.
- 5.2 If your displays are valuable or sensitive it is recommended that you hire security personnel to attend to your stand exclusively during show hours or off show hours. Please complete the form for security service required and send to Event Service Department of QSNCC. Please note that you may not use your own staff or personnel from any other security agency. Valuable and easily removable items should be securely locked up during night-time.
- 5.3 For security and safety reasons, movement of exhibits in or out of the halls during show hours is strictly prohibited. Special written permission must be obtained from the Organiser in advance.

5.4 Exhibitors take full responsibility at all times to guard the items on their stand. (Including set up and dismantling period)

If you would like to order security guards for your stand, please refer to form E2.

**Contact person:** Ms. Varissara Ananrattanakul, Event Service Department

Phone: +66 (0) 2229 3244

Email: varissara.ana@qsncc.com

## 6 SUPPLIES OF COMPRESSED AIR, ELECTRICITY, WATER AND COMMUNICATION FACILITIES

Supplies of electricity & water and communication facilities to the stand are obtained through the floor carrying pipe work and wiring. For all related technical aspects, exhibitors should consult with Technical Service Provider. Exhibitors should place their order through the official Technical Service Provider (N.C.C Management and Development Co.,Ltd ), Please contact NCC at: [dussadee.bum@nccimage.com](mailto:dussadee.bum@nccimage.com) and place an order in Order Form Center.

## 7 STAND DESIGN CONSTRUCTION RULES AND REGULATIONS

Exhibitors using outside contractors must inform and obtain consent from the Organiser before any of their own contractors are permitted to work on site. Exhibitors may appoint any competent local stand contractor to design and construct their booths. The Organiser reserves the right to reject any contractor and design they deem inappropriate.

Exhibitors who opt for **Complete Stand Package (Shell Scheme Booth)** will be given basic furniture (See: General Information, Section 10). All shell booths must be constructed by the Technical Service Provider, Ms.Dussadee (Pam) Email: [dussadee.bum@nccimage.com](mailto:dussadee.bum@nccimage.com) No additional booth fitting or display may be attached to the shell booth structure. The fascia, panel and its fixing structure must not be removed. If you wish your outside contractor to decorate your stand, they can only provide furniture and without altering the shell booth structure. For more information, please contact our Technical Service Provider.

The organizer reserved the right to put company name on the fascia with registered company name in ASIA FRUIT LOGISTICA only, any company' logo add in Fascia must ordered with our Technical Service Provider.

Exhibitors who opted for **RAW SPACE** will be given exhibition floor space only, without wall partition, basic furniture, electrical and other facilities. Exhibitors have to design and construct their own booths. Please inform the Technical Service Provider before 20 September 2022, if any of the above items are required to hire (please refer to forms D1-10 in Order Form Center).

In case that contractor who violated any rules and regulations, the penalty charge would be apply to the contractor or exhibitors. This may result as the blacklisted contractors / exhibitors in FRUIT LOGISTICA Trust

Brand Family in the 3 consecutive years. Organiser would recommend you to check the name of your preferable contractor (against our blacklist's contractors) before appointed them to save your time and money.

### 7.1 Construction Drawing

- a. Exhibitors must submit the details of their contractors and a construction drawing to the Organiser and the Technical Service Provider for approval before deadline (10 September 2022). It takes 20 working days for booth construction approval with
  - i) plan view, show clearly **with all dimensions**, walling, lighting and fascia name.
  - ii) Booth number must be shown on the design.
  - iii) Structural calculations / drawings proving structural stability, weight loadings, etc
  - iv) Details regarding used materials and fire protection
- b. No alteration is allowed after the booth design is approved unless prior written approval is obtained by the Organiser.

### 7.2 Site work deposit

- a. Exhibitors may appoint their own contractor for stand design and construction, subject to the contractors being approved by Organiser, and if approved, the contractor must lodge with the Organiser a refundable SITE-WORK deposit equivalent to THB 2000/m<sup>2</sup> but not less than THB 40,000 per stand.
- b. All outside contractors or exhibitors who construct their own booths must submit the SPECIAL DESIGN STAND form (form C5) accompanying the SITE-WORK DEPOSIT to official contractor before September 10, 2022. Contractors can pay the deposit by bank draft or cheque and payable to "N.C.C Management and Development Co.,Ltd. " and put down the show name and booth number at the back of the cheque before sending your cheque. All bank charges, if any will be borne by the payee. The deposit can be taken at QSNCC within 30 Working Days after the show should no damage be found and the exhibitor/contractor have abided by the rules and regulations. This is to ensure that the rules and regulations are abided by and to cover any damages arising directly or indirectly from any infringement.
- c. This is without prejudice to any additional claims the Organiser may have on the contractor if the damages exceed the deposit.
- d. Exhibitors who use official Technical Service Provider for special design need to return the SPECIAL DESIGN STANDS form (C5) but do not need to submit site-work deposit.
- e. Any contractor who violate rule subject to penalty charge and will deduct from the deposit (see penalty charge from Annex 1). Organizer decision is final.

### 7.3 Administrative Fee

A non-refundable Administrative Fee equivalent to THB 100/m<sup>2</sup> maximum THB 40,000 per stand. Contractor or Exhibitor need to complete the full amount by Cash, Bank Transfer:

**A/C Name** : N.C.C. Management & Development Co., Ltd.      **TAX ID** : 0 1055 34007 639  
**Bank's Name** : Kasikornbank      **A/C No.** : 789-2-01746-2      **Swift code** : KASITHBK  
**Co. Address** : 60 Queen Sirikit National Convention Center, Rachdapisek Road,  
Klongtoey, Bangkok, Thailand

For more information, please contact Ms. Rachaneewan E-mail : ncc.opt@qsncc.com

#### **7.4 Contractor passes and vehicle passes**

- a. Contractors must inform the Technical Service Provider, Ms. Rachaneewan Email: ncc.opt@qsncc.com how many contractor' passes are needed. The Technical Service Provider reserves the right to provide a certain number of contractor passes given to contractor free of charge (see Annex 2).  
Contractors can collect passes only if :
  - i) Complete Construction Drawing & Insurance document
  - ii) Provide Site-Work deposit
  - iii) Complete Administrative Fee
  - iv) Design has been approved
- b Contractors must wear and display contractor badge with the company name and booth no. No admission will be granted to people without passes or people not carrying their own pass. Organiser and security staff reserve the right to check a badge holder's identity and withdraw the badge if necessary.
- c. Persons under 18 are not allowed to enter the exhibition halls, illegal work is strictly prohibited. If found, organiser / security staff reserve the right to ask persons to leave the hall immediately.
- d. Hostess or Technician who might need to standby at the booth all the time during the show day must wear the exhibitor badge (Online 50 USD / Onsite 80 USD, please contact your exhibitor).
- e. Organiser reserves the right to refuse any admission.

#### **Insurance**

- a. Contractors are required to arrange and maintain public liability insurance in respect of the contractor's liability for death or injury to any person, or loss or damage to property arising out of the performance of the services in a sum not less than THB 3 million for any single claim, unlimited in aggregate.
- b. In addition, a contractor shall take out and maintain valid and adequate insurance cover against theft, fire, damage to property, accidents, natural calamities, acts of God and such other risks normally insured against by a reasonable person in the position of the contractor, or as the Organiser may require, in connection with, inter alia, contractor's property (including all equipment, fittings, furniture, materials and other facilities used or provided by the nonofficial contractor in the performance of the services) and the performance of services. The insurance shall be maintained in force at all times during the move-in period, exhibition period and tear down period. (31 October - 6 November 2022)
- c. Contractors shall provide such insurance policy to the Technical Service Provider Ms. Rachaneewan Email: ncc.opt@qsncc.com on or before 20 September 2022.

#### **7.5 Site Operations Time Table**



Please refer to General Information, Section 2. The exhibitor/contractor should strictly follow the construction and dismantling schedule. No early move-in and overtime work will be allowed.

## 7.6 General Construction Constraints and Regulations

- a. In adherence to safety requirements, only the Organiser's Technical Service Provider can carry out ceiling suspension, electrical power supply, compressed air supply, telephone/internet connection, cleaning, water supply and drainage & pipe installations.
- b. Exhibiting companies using outside contractors must submit their stand designs for approval by the Organiser before build-up of the stand and provide the name of their contractors to the Organiser (Form C5) within 10 September 2022.

Only pre-registered contractors with official passes are allowed to carry out work at the exhibition hall and they must liaise with the official contractor for all electrical work requirements. Outside contractors must follow the technical guidelines and pay special attention to these Special Design Stand Construction Rules and Regulations.

- c. Workers/Contractors are not allowed to walk around to solicit or receive goods/products/gifts from any exhibitors during the official exhibition hours.

## 7.8 Stand Boundaries and Design Restrictions

- a. Exhibitors are not allowed to place any display material or exhibit, nor extend their stand structures and fittings, beyond their contracted boundary (this includes exhibitor's name or logo, as well as lighting fixtures, including spotlight). Each booth must also have its own wall panels.
- b. In order to be in harmony with the business environment of the fair, stand walls bordering visitor aisles must include transparent panels, niches, displays or the likes in order to provide an open atmosphere on the exhibition stand in tune with the event. **Such stand boundary walls facing any open aisle may not exceed 30% of the length stand boundary, with each section of such a wall no longer than 3 metres. Such boundary walls facing the aisle must be suitably decorated with graphics and stand form.** Any stand construction which includes such stand boundary walls must be submitted for approval.
- c. **Permitted stand height is 4 metres maximum for the whole wall.** Any design must be submitted for approval at least 10 weeks in advance of the exhibition and will be considered on a case by case basis. If approved, this structure will be restricted to:
  - i. Maximum height of back/side wall is 4.00 m. (minimum height 2.50 m.). All entire backwall facing neighbor stand must be well furnished with white.
  - ii. However, the organiser may approved up to 4.00 m. without keep a distance of 1 meter only if the booth location is on the side/back against Exhibition wall.
  - iii. Maximum height of back wall / side wall is 4 m (min 2.5 m. height). All entire backwall facing neighbour stand must be well furnished with wood and white painted finishing. No gap between neighbouring wall and all electrical wiring/breaker or others are NOT allowed on the backside facing neighbour stand. Please refer to Annex 3.

- iv. All electrical wiring/breaker/DB boxes must be inside and face inside stand boundary only and should be neat and tidy. If electrician wiring/ breaker/ DB boxes is really necessary and can't avoid, exhibitors/contractors should get approval from organiser first and must have noticeable warning tape where appropriate.
- d. **Open Frontages:** All stands in the exhibition, irrespective of height, wall structure must not exceed 30% of the length stand boundary and no longer than 3 meters or need to fitted with transparent material to the underside of the fascia if the design so requires (refer also to 7.8.b).and must have visitor entrance.
- e. **Glass and acrylic glass:** Any glass used must be suitable for the purpose. Only tempered glass may be used for glass structures. The edges of panels of glass must be worked or protected in such a way as to eliminate any risk of injury. If placed at eye level, parts made entirely of glass must be marked clearly.
- f. **All lighting fixtures** (including the arm) should be installed at least 2.2 m above ground, should be installed inside contracted boundary and should be well protected so as not to cause danger to the general public.
- g. **DB Box:** All electrical equipment must be tested by our Technical Service Provider and QSNCC prior to turning on the electricity supply.
- h. **Items suspended from the hall ceilings:** Hanging Banners and Structure should keep a distance of 2 m. away from all boundary. The PE(Professional Engineer) endorsement is required for all Hanging structure. Related application must be submitted to Technical Service Provider, Ms.Rachaneewan Email: ncc.opt@qsnc.com and Organiser within 10 September 2022. Organiser reserves the right to disallow, adjust, and remove any decorations deemed unsuitable and/or unsafe.

**Air Advertising Fee for all Hanging items:** The price is for Air Advertising only, production, installation and dismantle are not included.

(a) Hanging Banner : 25,000 Baht, 7% VAT excluded.

(i) At the highest height of 7.00 m.

(ii) Double sided, 3m x 4m Max

(iii) Material: Vinyl or Cloth

(iv) The Installation must be done by the N.C.C ONLY,

Contact: Ms.Dussadee, Email: dussadee.bum@nccimage.com

(b) Hanging Structure: 40,000 Baht, 7% VAT excluded (At the highest Structure of 8.0 m)

(c) Hanging Structure : 25,000 Baht, 7% VAT excluded. (At the highest Structure of 6.0 m).

All structures built from ground must be able to stand alone without the use of any hanging points at all. Exhibitors/contractors are required to submit the outline sketch showing the suspended weights, required position of the banner and this work must be carried out by our official Technical Service Provider only.

- i. **Move in:** Schedule of move-in/out is provided in the General Information under "Exhibition Opening Hours".
- j. **The stand construction must be completed by 1 November 2022 before 24.00 hrs.**

- k. **General Appearance:** The exhibition stand must comply with the overall plan for the exhibition. The Organiser reserves the right to prohibit construction of unsuitable or inadequately designed stands.
- l. **Stand Equipment and Fitting during opening hours:** The stand must be correctly equipped and furnished and staffed by competent personnel throughout the duration of the fair or exhibition, during stipulated opening times.
- m. **Alterations to non-regulation stand structures:** Stand constructions that have not been approved, or that do not conform to stand construction rules and regulations, may have to be altered or removed. If work is not carried out within the specified time, the Organiser is entitled to undertake the alterations itself, at the exhibitor's expense.
- n. **Extent of liability:** No claims can be entertained against the Organiser for loss or impairment of, or damage to the designs, models or other documents submitted.
- o. All workers employed in the construction of the stand must wear **contractor passes with ID** provided or approved by the Organiser at all times when they are in the exhibition halls.
- p. **Storage & Waste Material disposal:** Each contractor must responsible for their own waste materials. The Organiser is unable to provide storage facilities on site for packing cases, surplus materials or other property of the exhibitors/contractor. Exhibitors/Contractors must not store such items within the exhibition halls. The Organiser reserves the right to remove/dispose of any carton, cases and/or packing materials left in the exhibition halls will be treated as rubbish without prior notice. **Any cost incurred will be borne by the exhibitor/contractor. During the building-up and tear-down period, exhibitors and their contractors will be responsible for day-to-day removal of waste (i.e. empty paint cans, lumber scabs, etc.). Failure to do so will result in the exhibitors being liable for the service fees involved in waste removal. In the case that we can't find the owner of waste material, we will charge to exhibitor nearest to that gangway. If it is between 2 stands the cost should be shared between that 2 stands unless contractor/exhibitor can show a proof that waste is not belong to exhibitor / contractor. It is responsibility of contractor/exhibitor to protect their own space. There will be an additional service charge for the removal of hazardous materials, such as glass, wooden structures, etc. The organizer/ contractor shall invoice for service fees directly to exhibitors or their own contractor for waste removal after the show.**
- q. **Hall Structures:** In the construction of the stand, existing fixtures or walls or operable walls may not be used in any way (i.e. nailing, wiring or fixing of exhibits to any existing structure).
- r. **Floor & Wall covering:** In accordance with the Organiser's set-up schedule, exhibitors doing their own stand construction must arrange to have:
  - i. Carpet, back and side walls installed within **1 November 2022 in the late morning. All the contractors must clear gangway, equipment by 13.00 hrs of 1 November 2022**
  - ii. All carpet and floor coverings must be affixed with double-sided tapes. These tapes are to be removed during the dismantling period. The use of paint or glue on the floor of the exhibition hall is strictly forbidden. Failure to comply with these regulations may result in the delay of installation of electrics and equipment move-in and any resulting costs incurred will be charged to the exhibitor or their contractor.
  - iii. Back wall: It is the responsibility of each exhibitor & their contractor to ensure that

- (1) Any wall that faces to the aisle/passageway must be covered with a proper graphic (i.e. not plain wall). The graphic must be appeared in the process of design approval.
- (2) Any walls backing onto a neighboring stand space are to be finished in neutral white colour painted or white inkjet printing only, with nice finishing and free of any branding elements. These walls are to be finished with wood or acceptable stand construction material and no gaps. The use of fabric or cloth cloth is not permitted. Any exhibitor/contractor using material for this deemed inappropriate by the Organiser will be required by the Organiser to rectify this on-site at their own expense (please refer to Annex 1).
- iv. In cases where an exhibitor has rented a “Raw / stand space only” area and this space adjoins/borders on a complete stand package stand, the walls of the complete stand package stand may not be utilized by the “Raw/ stand space only” exhibitor.
- v. If these rules stated above are not observed, the Organiser reserves the right to undertake any steps it deems necessary to rectify the contravening action at the expense of the exhibitor/contractor.
- t. **Painting:** All walls erected by an exhibitor/constructor on the exhibitor’s stand must be painted on both sides, that is both the front and back of the wall.
- u. **Building & Fire Regulations (Important!):** To comply with local building regulations, all exhibitors building their own stand must submit detailed drawings of their stand to the Organiser and Technical Service Provider, Ms.Rachaneewan Email: ncc.opt@qsncc.com by the stipulated deadline for the approval of the Organiser to ensure that the interests of all exhibitors are observed. Failure to do this may result in extra costs to exhibitors for special late scrutiny.
- v. **Dismantling:** At the close of the exhibition, it is the joint responsibility of exhibitors and/or their contractors to dismantle and remove the stand, in accordance with the dismantling schedule to be issued by the Organiser. Contractor must not pull down the booth or dismantle their booths in inappropriate way and cause danger or harm to any persons and damage any items. All debris, carpet and carpet tape must be cleared by the exhibitors and/or their contractors, any exhibitor’s equipment or stand fittings remaining after 16.00 hrs on 5 November 2022 will be disposed of using the contractor’s deposit or invoiced to exhibitor.
- w. **Observance of Rules and Regulations:** Exhibitors are responsible and liable for their contractors’ observance of all rules and regulations. If the exhibitor fails to comply with the rules and regulations, the Organiser is entitled to impose a penalty of USD 7,200 per day if its instructions and warning are not heeded and adhered to. Below please find the **safety measure** that has been implemented:  
If any construction/dismantling is carried out at 2 metres or more above the ground, the contractor should use high reach equipment. For further information on the Code of Practice for
  - i. Metal scaffolding safety
    - (a) To complete the scaffolding installation form with QSNCC before start working. Workers must strictly follow all regulations.
    - (b) Scaffolding must be in good condition. The top platform must contain of guardrails with at least 90 cm. height from the floor of top platform. Also, area for standing must be at least 35 cm. width.

- (c) All four sides of scaffolding base must be extended by supporting legs or other suitable materials, hooked/gripped with metal pipes to the base on both sides to prevent instability.
  - (d) In case of using the scaffolding with wheels, the wheels & joints must be in good condition. At least two wheels must be able to be locked.
  - (e) Only 2 workers allowed on the scaffolding. Workers must be in healthy condition to work at height and must wear safety belts, safety helmets, gloves, and anti-slip shoes at all times.
  - (f) Barriers/Fences and warning signs around the scaffolding must be used to prevent unexpected accident from unauthorized access.
- ii. Workers are required to wear safety belt and helmet while construction activities are carried out at 2 metres or more above the ground.
  - iii. Workers are required wear a reflective safety vest throughout the move in and move out period and while vehicles (cars, trucks and/or forklifts) are being operated in connection with construction or dismantling of stands, temporary structures or other installations.
  - iv. If the above measures are not observed, Technical Service Provider, QSNCC and the Organiser will have the right to stop the relevant construction activity immediately.
  - v. Dismantle of the booth must be handled in appropriate way. Contractors must not simply pull down stand construction during dismantle. Any booths that simply pull down their construction during dismantle period would be blacklisted.
- x. **Stand Number.** The number of the stand, as allocated by the Organiser, must be clearly indicated on all open sides.

## 8 MOVE IN/MOVE OUT PROCEDURE

- 8.1 All vehicles must receive parking card at loading parking entrance.
- 8.2 Only container truck height below 5 meter is allowed inside loading area.
- 8.3 All drivers must stay inside the vehicles at all times while at parking loading area.
- 8.4 Maximum loading and unloading time is limited to 45 minutes for 4 wheels drive, one and a half hours for 6 wheels drive, after that fee of 200 THB/hour will be applied accordingly.

## 9 PROMOTION / DEMONSTRATION DURING THE SHOW

**9.1 Film/Audio-Visual Demonstration / Performance of Music:** It is the responsibility of the exhibitor to ensure that intellectual property rights like copyrights, patents, trademarks, industrial design and other laws governing industrial patents in Thailand are complied with.

**9.2 Noise level/use of speakers:** Exhibitors who intend to give demonstrations or presentations during the exhibition shall ensure that such demonstrations and presentations must not interfere with the conducting of business of other exhibitors in terms of sound nor cause any smoke or fume. Loudspeakers are not allowed. Any speakers to be used during the exhibition must get the written approval from the Organiser 1

month before the event. The noise level resulting from presentation on the stands (including live music, shows, moderation etc) must remain below 50 decibels. The Organiser reserves the right to request exhibitors to remove or dismantle audio visual equipment and/or sound devices if it causes inconvenience or annoyance to the public or other exhibitor.

**9.3 Filming and Broadcasting:** Any and all filming and broadcasting that exhibitor to plans to undertake must be approved in advance by the Organiser.

**9.4 Lettering** referring to the stand or exhibits, company or brand logos must not exceed the prescribed construction height.

**9.5 Presentations, optical, slowly moving or acoustic forms of advertising** are permitted on the stand, as is the reproduction of music, provided that they do not cause annoyance to adjoining stands, do not lead to congestion in the aisles, or drown out announcement by the Organiser in the halls.

**9.6** Written approval must also be obtained for the use of other equipment and installations intended to enhance the impact of advertising either optically or acoustically. Advertising of a political nature is strictly prohibited.

**9.7 Costume:** clothing of presenter/personnel for each stand may not be lewd, obscene, indecent, degrading or in any other way inappropriate. The Organiser shall be the sole judge of whether clothing/costumes are acceptable and permissible or not. Individuals who behave or dress in a manner deemed unprofessional or inappropriate by Organiser will be asked to change or leave. The Organiser will not be liable for damage of any kind if such action results in the booth being unattended.

**9.8** Any promotional activities involving the demonstration of **games, organised competitions or quizzes, or lucky draw** will need an advance permit from the Organiser.

**9.9** Exhibitors are not allowed to place stickers, signs or posters anywhere in the halls other than within their own stand and on paid advertising poster sites and billboards.

**9.10 Exhibitors' representatives may not distribute brochures, invitations, etc. along the gangway nor near the entrances/exits.**

**9.11** The PA system is used by the Organiser for official announcements only. Neither paging service nor exhibitors' announcement can be made.

**9.12** Without prior approval from the Organiser, exhibitors are not allowed at any time during the exhibition to display or distribute any posters, graphics, or sales material depicting other exhibitions, conferences or

events. The Organiser reserves the right to remove such posters, graphics or sales material from exhibitor's stand. The Organiser will not be liable for damage of any kind if such action results in the booth having no exhibits.

**9.13 Food Samples:** Stands offering food samples free of charge or otherwise, must comply with safety requirement for foods, hygiene, health and safety and any other relevant laws in force in Thailand with respect to this. Sampling Approval Form (Form E4) is required to be submitted for approval 10 days before the event.

**9.14** Approval of exhibitors' application to process food on-site is subject to the sole discretionary decision of the Organizer and QSNCC. NO fire-lighting is allowed at the venue for any purpose.

## 10 CUSTOMS REQUIREMENTS

The official Logistics Service Provider is APT Showfreight (Thailand), who is a specialist in handling all logistics services especially for Foods and Machinery Exhibitions. To plan your shipment and ensure a smooth move-in of your exhibits, the Organiser is pleased to recommend you to use the Official Logistics Service Provider. Temporary import facilities are available. Full details may be obtained from the "Logistics Guidelines" or direct contact to the Logistics Service Provider. Due to the perishable nature of fresh fruit and vegetables, and the very strict phytosanitary regulations for the importing of such goods, the Organiser recommends to use the official Logistics Service Provider,

For overseas exhibitor of ASIA FRUIT LOGISTICA, if you import any food (including fresh fruit and vegetables) for exhibition purposes only (including free tasting) but do not engage in selling of the food during the event, you may apply for exemption from registration as food importers under the Registration Scheme. Please note that exemption will only be granted to exhibitors importing small quantities of food over a short period of time for exhibition purposes on a one-off basis.

## 11 ON-SITE HANDLING

To avoid any damage and congestion in the exhibition hall, the Organiser will not allow exhibitor or their logistics provider or freight forwarders to move in/out exhibition goods with their own handling equipment eg. Forklift, hand lift or other material handlings. Exhibitors are required to contact the on-site Logistics Service Provider, APT Showfreight (Thailand) Limited., for these services (Please see details in "**Logistics Guidelines**")

## 12 CEILING SUSPENSION

Use of the hall ceiling is only allowed after permission from the Organiser. Exhibitor must have written permission from the Organiser to have any hanging sign or material. All suspension need to be approved by the Technical Service Provider. Only Hanging banner need to be installed by N.C.C. Please contact the Technical Service Provider for quotation, details & feasibility of hanging. (N.C.C. Management and Development Co.,Ltd.), Ms. Dussadee Email: dussadee.bum@nccimage.com

## 13 CLEANING

The organizer will arrange for the general cleaning of the exhibition floor gangways and emptying and cleaning all wastepaper bins. However, it is not included cleaning of exhibitor's booth. All cleaning, sweeping and mopping at exhibitor stand will be responsibility of its contractors and exhibitors

If individual booth cleaning is required, exhibitors can order extra stand cleaning (Form E1) through QSNCC at:

**Contact person:** Ms. Varissara Ananrattanakul

Phone: +66 (0) 2229 3244

Email: varissara.ana@qsncc.com

*\*The services of any service providers are for the convenience of exhibitors. The Organiser will accept no liability in respect of any contract between exhibitors and such service provider for the negligence or fault of any such persons, their servants and agents.*

During the move-in and move-out periods, exhibitors and/or appointed contractors are responsible for the removal of stand construction debris and rubbish on a daily basis. All aisles must be left clear. **If exhibitors require disposal services for their bulky exhibits or stand materials during move out period, please contact the on-site representative of official freight forwarders for quotation of waste disposal handling and more details.** Please note that disposal of contractor's waste material by the Organiser will result in the contractor's deposit being forfeited and any additional sum being invoiced. For more information, please contact official freight forwarders.

## 14 INSURANCE

Exhibitors are expected to carry sufficient insurance in general. The Organiser does not cover as parts of its service any insurance for exhibitors' properties, personnel or subcontractors. Any loss or damage of exhibitors' properties, and the injury of exhibitors' personnel or subcontractors will be under the own responsibility of each exhibitor. Exhibitors are encouraged to take out insurance policies to covering of their properties, personnel, subcontractors and contingent liabilities.

## 15 DELIVERY OF EXHIBITS



Exhibits should only be sent to the exhibition halls when the booth is sufficiently progressed to receive them. The exhibitor and/or their representatives must be present at his booth to accept delivery of his exhibits as the Organiser cannot accept delivery on the exhibitors' behalf, nor be responsible for the subsequent safe-keeping of such items.

## 16 DISPLAY INSTALLATION

All displays must be in place and any display materials, cartons, and rubbish removed from the aisles by 13.00 hrs. of 1 November 2022 to facilitate the placement of aisle carpets. Exhibitors will be permitted to work within their exhibit space until 24.00 hrs.

## 17 STAND INSPECTIONS

Exhibitors or their representatives should be at their stands for inspection by Organiser on 1 November 2022 at 15.00 hrs.

## 18 STORAGE OF EMPTY CASES

The Logistics Service Providers will assist exhibitors with collecting empty cases (after unpacking only!) for temporary storage on-site during move-in period and returning the empty case to exhibitors for repacking during the move-out period. The Organiser/Logistics Service Provider have no obligation to provide any service for onsite storage of exhibitor's properties or other materials. For more information, please contact APT Showfreight (Thailand) Limited. Hasnai Kongkaew, at [hasnai@aptshowfreight.com](mailto:hasnai@aptshowfreight.com) .

## 19 DAMAGE TO STAND STRUCTURE AND EXHIBITION PREMISES

No signs, banners or other decorations may be nailed, glued or fastened to any surface such as ceilings, floors, columns, walls etc. Any such damage to service structures will be invoiced to the exhibitor. Should any exhibitor need any fixture (other than by approved double-sided tape) to the walls of the stand, please contact the Organiser for assistance.

## 20 DISMANTLING

20.1 Every exhibitor is obliged to correctly equip and furnish the stand, and to staff it with personnel for the duration of the exhibition. **Stands may NOT be dismantled before 17.30 hrs. on Friday, 4 November**

**2022. If exhibitors fail to comply with this regulation, the Organiser is entitled to impose a penalty of USD 7,200**

- 20.2 Dismantling and Clearance must be completed by **16.00 hrs on 5 November 2022**. After this period, the Organiser is entitled to undertake dismantling, removal of exhibits and their storage at the exhibitor's expense, or to order such arrangements to be made at the exhibitor's expense. The Organiser will only be liable for losses or damage to exhibits when such losses or damages are due to deliberate action or gross negligence on its part and is entitled to impose liens to cover any expenses thus incurred.
- 20.3 If exhibitors require disposal services for their bulky exhibits or stand materials during move out period, please contact the on-site representative of Queen Sirikit National Convention Center for quotation of waste disposal handling and more details. Please note that disposal of contractor's waste material by the Organiser will result in the contractor's deposit being forfeited and any additional sum being invoiced.

## **21 DANGEROUS MATERIALS AND SAFETY**

All exhibitors shall ensure that no materials which could cause any risk or danger to anyone are used in any exhibits.

- 21.1 No naked lights and lamps or temporary gas or electrical fittings may be used in the exhibition halls. Neon lights will need prior approval before the exhibition.
- 21.2 No potentially explosive substances, petrol, dangerous gases or highly inflammable substances are allowed in the halls.
- 21.3 No constructing tools or equipment that may cause toxic, dust, smoke, and flame to be used
- 21.4 No chemical spray or paint that causes dust and toxic to be used
- 21.5 No radioactive materials are to be used.
- 21.6 The Organiser is entitled at any time to prohibit the use of machinery, apparatus and appliances if, in its opinion, grounds exist for believing that operations might present a material or personal risk

## **22 CARPET**

The standard booth will be fully carpeted inside grey, while orange is used for aisle carpets. In case any exhibitor damages or destroys booth's and/or hallway's carpet, the Organiser reserves the right to charge the exhibitor/Contractor to the full extent of the damages.

## **23 INTERNET CONNECTION**

A free Wifi-Hotspot " QSNCC\_FreeWiFi\_AIS" for 2 Hours per day is available with maximum speech Download 4Mbps/Upload 1 Mbps . **Registration by ID or passport number is required.**

WiFi in your booth can be arranged at cost. Please order through N.C.C Management and Development Co.,Ltd. (Email: varissara.ana@qsncc.com)

To ensure you have the best WiFi reception, we are happy to announce that QSNCC is now a 5Ghz friendly venue. Please consult your hardware supplier for the compatibility of 5Ghz.

## **24 CATERING SERVICE**

A variety of catering points and services is readily available in the exhibition centre. Please note that all catering on your stand must be ordered through the Food and Beverage Department of QSNCC only. Please use form E3. For more information, please contact:

**Contact person: Ms. Varissara Ananrattanakul**

Phone: +66 (0) 2229 3244

Email: varissara.ana@qsncc.com

## **25 DIRECT SALES**

This is a trade exhibition, “Over the Counter” sales or any sales at retail for delivery to purchaser at exhibition halls are not permitted, unless prior approval has been obtained from the Organiser. If such approval is given, the exhibits must be marked with clearly legible price tickets. It is the exhibitor’s responsibility to obtain the necessary approval from trading and health authorities and to observe their regulations.

## **26 GROUP AND NATIONAL GROUP PAVILIONS**

The organisers of groups and national pavilions are responsible for ensuring that all exhibitors on their stand are fully aware of, agree to and abide by these technical guidelines and all other rules and regulations in force.

## **27 TRAFFIC REGULATIONS**

To ensure that traffic flows smoothly during the construction and dismantling periods and during the event itself, the rules intended to regulate and direct traffic must be strictly observed. Vehicles may only enter the loading dock for the purpose of unloading or loading. (See also point 5)

Illegally parked vehicles, semi-trailers, containers, receptacles and empty packaging of all kinds will be removed at the expense and risk of the owner. The instruction of the persons appointed by the Venue and the Organiser must be strictly complied with and any corresponding information must be observed.

**Loading Parking Card: For exhibitors and Freight forwarder must receive parking card for loading goods at the venue parking loading entrance. request for Goods Vehicle Pass and temporary passes from our Logistics Service Provider.**

- a. All vehicles must receive parking card at loading parking entrance of venue.**
- b. Only container truck height below 5 meter is allowed inside loading area.**
- c. All drivers must stay inside the vehicles at all times while at parking loading area.**
- d. Maximum loading and unloading time is limited to one hour for 4 wheels drive, one and a half hours for 6 wheels drive, after that fee of 200 THB/hour will be applied accordingly.**

## **28 ELECTRICAL SERVICES RULES AND REGULATIONS**

28.1 The standard shell scheme includes:

- 3 unit(s) of 9 W (Energy saving) Spotlight, Equivalent to 100W
- 1 unit of 1000W/220V Single Phase Socket. (not for lighting)

The above items are readily provided by the Organisers. Additional requirements have to be ordered through Electrical Services Order Form (D3).

28.2 Locations of lights and socket points in the standard booth are fixed locations and may not be moved.

28.3 The Electrical Services Order Form is divided into 3 sections (Form D3) :

Section A: For Exhibitors requiring individual fittings.

Section B: For Exhibitors requiring electrical services for their exhibit only.

Section C: For Exhibitor using their own special light fittings, either to be installed by themselves or by contractor

28.4 The Organiser has appointed the Official Electrical Contractor (N.C.C. Management & Development Co., Ltd) to be responsible for :

- a. Standard supply of electricity
  - i. The standard supply is Three phase AC 380V/50Hz with +10% fluctuation. For the safety of your equipment, please use a stabilizer.
  - ii. The standard supply is single phase AC 220V/50Hz with +10% fluctuation. For the safety of your equipment, please use a stabilizer.
  - iii. Other requirements such as single phase 110V/50Hz or three phase 220V/50Hz can be specially arranged for if requested in the electrical order form.
  - iv. There are two main power supply circuits: "Lighting Power Circuit" and "For Exhibit Power Circuit".
- b. All electrical motors have independent automatic protection against excessive current surge. The following starter systems should therefore be used:
  - i. Direct on line: up to 5 HP
  - ii. Star delta: 5 to 25 HP
  - iii. Auto transformer: above 25 HP

- c. Power supplies to the exhibits will be switched off at source 60 minutes after the exhibition closes every evening and 60 minutes after close on the final day of the exhibition.
- d. Exhibitors who require 24 hours electricity supply for their specific requirements should indicate accordingly on the electrical order form before the deadline.
- e. The three units of Spotlight 9W and a 1,000W/220V single phase socket which are included in the shell scheme package includes electricity supply.
- f. Cost of electricity consumption is inclusive in all items offered in Section A, B and C (I+II)
- g. All electrical installations must conform strictly to the required standard safety regulations without exception.

## 28.5 Electrical Installation

- a. General hall lighting will be provided by the Organiser. All main electrical power supplies (Breaker) in the booths and for demonstrations must be installed by the official contractor. Exhibitors should complete the order form provided by the Official Electrical Contractor within the stated deadline. For safety reasons, exhibitors are not allowed to connect their exhibits or lighting to the building's main distribution. The Organiser reserves the right to stop power supply in case of improper connections.
- b. The contractors appointed by an exhibitor must submit details of electrical installations, layout and specifications to the Organiser within the deadline indicated on the Order Form D2. The following requirements must be stated, otherwise, the application may not be considered.
  - i. Specifications and rating in watts/unit of the light fitting
  - ii. Total units to be installed
  - iii. Layout drawings of the electrical installation
  - iv. Company name of the contractor
  - v. Names and identity card/passport number of the attending electrical personnel
  - vi. Electrical order form duly completed.
- c. A proper power input terminal must be installed by the contractor for inspection by the Official Electrical contractor prior to connection to the supply line.
- d. Priority will be given to those exhibitors who order their electrical items from the Organiser's Official Electrical Contractor.
- e. Any illegal connection/adaptation found will be disconnected without prior notice. This will also include multi-outlet adapters and any extension from the socket point.
- f. No flashing lights will be permitted.
- g. Exhibitors who apply for "Space Only" or special designed stands must submit their electrical order together with their layout plan before the deadline
- h. DB Box: All electrical equipment must be tested by our Technical Service Provider and QSNCC prior to turning on the electricity supply.
- i. All additional electrical orders in the electrical order form must show location in UTILITY POINT (form D2.). Please read the terms and conditions stipulated on the form D2.
- j. All electrical orders after the deadline will be subjected to :
  - i. Availability of electrical fittings and power suppliers
  - ii. A surcharge of 10% after deadline and 30% for onsite order

- iii. No refund for all form submission
- k. Those exhibitors who have been approved to use their own special lighting must order electrical D3 Section B : socket/breaker for Exhibits (for Machinery, TV, fridge, etc.) or D3 Section C : breaker for Lighting (for spotlight, Ribbon, LED flood light, etc.).
- l. The Organiser reserves the right to disconnect the electrical supply to any installation, which in the opinion of its electrical consultants, is deemed dangerous or likely to cause annoyance to visitors or other exhibitors. **Exhibitors are not permitted to perform any electrical connection, to modify, amend or reinstall any out electrical devices without consulting the Official Electrical Contractor.**

28.4.1 The Official Electrical Contractor reserves the right for installation of all main electrical supply system which must be ordered from the Official Electrical Contractor only.

- a. Socket point: it is strictly prohibited for exhibitors to connect their light fitting to the socket point.
- b. Exhibitors are not allowed to connect their power exhibit and breaker for lighting to the socket point by themselves.

The violation of these rules may result in the immediate disconnection by authorized agents.

## 29 VENUE RULES & REGULATIONS

### Safety

Any unsafe condition or activity must be immediately reported to the Organisers or QSNCC and supervisory personnel of the responsible party for immediate corrective action.

#### 29.1 Work Areas

Any area on the premises where exhibits, equipment and freight are being handled, such as loading bay areas, exhibition halls, etc. are considered hazardous work areas. Within these areas the following regulations are enforced.

- a) Absolutely no drinking of alcoholic beverages.
- b) Possession or use of an illegal or controlled substance of any kind is strictly prohibited.
- c) Vehicles approaching loading bay areas must travel under 5 km/hour. Vehicles and motorized equipment inside the hall and on the loading dock must travel under 3 km/hour.
- d) Loading / Unloading: Exhibitors must use only designated loading entrance. Loading goods, tools and equipment through public entrance and fire exit is prohibited
- e) No petrol, kerosene, diesel fuel or other flammable liquids may be stored inside the hall. Necessary re-fuelling must take place in open area beyond the loading bay.
- f) Clear access to fire exit doors shall be maintained throughout move-in and move-out periods.
- g) Utility panels, electrical switchgear, AHU rooms, fire hose cabinets, fire alarm pull stations, fire extinguishers must remain visible and accessible at all times.

- h) Oil spills, loose or missing utility hatches, exposed live electrical cables, or any other visible safety hazard must be reported to the Centre Management immediately.
- i) Construction materials or exhibits may not be brought into the exhibition halls through the public area. Unloading is allowed from the loading bay area's only.
- j) Wear reflective vest and safety helmet during Move-In / Move-Out in Licensed Area where vehicles / machinery may enter.
- k) Wear proper uniform and safety shoes to prevent accident that may occur during construction process.
- l) **Smoking Free Venue**

Queen Sirikit National Convention Center is a non-smoking complex. No smoking is allowed. According to the ordinance (Chapter 371), no person shall smoke or carry a lighted cigarette; cigar or pipe in designated no smoking areas. The use of electronic cigarette (either contain/not contain nicotine) is also prohibited on designated non-smoking areas. Offender will be liable for a maximum fine of THB 10,000.00

### **29.3 Vehicles and Equipment**

All motorized equipment must be in good working order before being used in the exhibition hall

- a. DO NOT bring in vehicle which does not match with exhaust standard in the event area.
- b. Diesel equipment must have a filter attached to exhaust pipe before entering the hall
- c. The amount of gasoline must not exceed ¼ of its fuel tank capacity.
- d. The amount of CNG or LPG must not exceed 10% of its fuel tank capacity.
- e. The fuel tank or gas tank must be firmly sealed.
- f. Battery terminals must be disconnected during the show.
- g. Powered vehicles may NOT be operated in the exhibition hall during show hours.

Hiring of Material handling equipment is the exclusive service provided by APT Showfreight (Thailand) . Forklifts and high reach equipment other than those provided by APT are not allowed to be operated in the venue.

### **29.4 Aisles, Gangways and Exits**

Exhibits, displays, furniture, sound, lighting, audio visual equipment and food & beverage equipment shall be installed so as NOT to interfere with aisles, gangways and required access to emergency exits or restrict visibility of required exit signs, and fire safety equipment.

### **29.5 Fire Regulations**

All fire-safety codes must be followed at all times. All materials used in decorations and displays must be flame retardant. Vehicles on display may have a maximum fuel of 1/4 of a tank. No LPG tanks may be brought inside the hall. Prior written approval from Centre Management is required for unusual displays incorporating large amounts of combustible materials.

## 29.6 Stand Construction

Only the use of residue-resistant adhesives is allowed. No nails, screws, staples, tape or other fastening devices will be used to attach to building walls, ceilings, or other fixtures or surfaces. Exhibitors are responsible and liable for their appointed contractors' observance of all rules and regulations.

## 29.7 Food & Beverages

No food or beverage of any kind will be allowed on the premises unless purchased through N.C.C Management and Development Co.,Ltd or the catering outlets inside QSNCC.

## 29.8 Waste Disposal

General waste disposal should be done daily to avoid excessive accumulation of trash. Hazardous and polluting substances may not be discarded through standard drains. Special disposal must be arranged. Schedule for trash removal and for special removal of hazardous and polluted substance such as chemicals, lubricants, and etc. must be arranged with the Event Services Department of N.C.C Management and Development Co.,Ltd .

## 29.9 Work at Height

Any work above 2 metres is "Working at Height". Common work appears in the Centre includes rigging, shell scheme builds, hanging banners and building custom built stands.

For all tasks involving work at heights, preference shall be given to the use of scissor lifts, scaffolding or elevated work platforms. The worker must wear safety harness with lanyard connected to the railing of the platform.

**Ladder** - Ladder exceeding 3m long are prohibited to use inside the venue. Do not stand and move the ladder at the same time and exhibitors must ensure the ladder is solid and steady on an even and solid ground. If the construction / dismantling work is carried out at 3m or more above the ground, contractors should use high-reach equipment, such as metal scaffolding.

**Metal Scaffold** - Only approved scaffold can be used as working platform at the Centre.

a. Scaffolding must be in good condition. The top platform must contain of guardrails with at least 90 cm. height from the floor of top platform. Also, area for standing must be at least 35 cm. width.

b. All four sides of scaffolding base must be extended by supporting legs or other suitable materials, hooked/gripped with metal pipes to the base on both sides to prevent instability.

c. Barriers/Fences and warning signs around the scaffolding must be used to prevent unexpected accident from unauthorized access.

d. Scaffold shall be constructed and dismantled under the supervision of a competent person

e. Before the scaffold is used, it must be inspected and examined by a QSNCC's person.



## 30 FOOD CHARITY

At the end of the show, often a lot of fresh produce that is still safe to eat is left over and thrown away. The organizer offers exhibitors the opportunity to reduce this waste and at the same time help people in need by donating the surplus safe-to-eat food. We have agreed with the charity organisation “**Scholars of Sustenance Foundation**” (the first food rescue foundation in Thailand and was established in 2016). Their mission is to enhance the food system in the country to minimize needless loss of surplus food and improve food equity by redistributing high quality surplus food from food related businesses that they collect the surplus fresh produce and food donations onsite from exhibitors who want to support **Scholars of Sustenance Foundation** . **The surplus food must be in good condition and safe to eat.** If you wish **Scholars of Sustenance Foundation** to collect your food donation, please use form G1 (in the Order Form Center) and submit to person in charge as named in the form. For more information please contact (email: [info@scholarsofsustenance.org](mailto:info@scholarsofsustenance.org) or [operations@scholarsofsustenance.org](mailto:operations@scholarsofsustenance.org)) or visit [www.scholarsofsustenance.org](http://www.scholarsofsustenance.org)

## 31 SWAPPING OF ALLOCATED STAND PLACEMENTS

Swapping of allocated stand placements without the explicit consent of the event management is not permitted. Exhibitors are personally required to inform themselves on the location, dimensions, and possible imperfections of their allocated stand. Should the Organiser decide to make any changes in an area that has already been allocated (eg. construction changes, installations), the exhibitors affected will receive timely notification. The Organiser reserves the right to make changes in stand placement to comply with unforeseen circumstances. Should this be the case, affected exhibitors will as far as possible be allocated a comparable space to the greatest extent possible. Exhibitors have the right to cancel their registration within one week of reallocation notification. Neither party shall have the right to compensation should this occur.

## 32 EXHIBITS

32.1 Removal, Exchange: Only the agreed exhibitis may be displayed. Furthermore they may only be removed subject to the approval of the Organiser. Exhibits may only be replaced by other items if written agreement has been obtained from the Organiser and replacement must take place at least one hour before the official daily opening time, or one hour after the official closing time. Exclusions: The Organiser is entitled to demand that exhibits should be removed if these were not included in the stand hire contract, or if they subsequently prove to cause annoyance or danger, or are incompatible with the objectives of the event. In the event of non-compliance, the Organiser is entitled to have recourse to law in removing the exhibits at the exhibitor’s expense.

32.2 Protection of copyrights and patents: It is the responsibility of the exhibitor to ensure that copyrights and other laws governing industrial patents in Thailand are complied with.

32.3 Without prior approval from the Organiser, exhibitors are not allowed at any time during the exhibition to display or distribute any posters, graphics, or sales material depicting other exhibitions, conferences or events. The Organiser reserves the right to remove posters, graphics or sales material from exhibitor's stand and organiser will not be liable for damage of any kind if such action results in the booth being no exhibits.

#### 32.4 Machinery and Apparatus

- a) All machinery and other apparatus intended to be operated shall be fitted with guards or other means of protection subject to the approval and the satisfaction of the Organiser and Venue.
- b) The machinery or apparatus shall only be demonstrated or operated by persons authorised by the Organiser and shall not be lift running in the absence of such persons. The Organiser shall be advised of such authorisation.

### **33 CANCELLATION, NON-PARTICIPATION ON THE PART OF THE EXHIBITOR**

The full stand rental charge shall still be payable if the exhibitor cancels or fails to take part in the event without notification of cancellation. If the exhibitor cancels and another lessee can be found for the stand, the Organiser retains the right to demand 25% of the invoiced stand rental charge from the originally invoiced stand rental charge from the original lessee to cover costs. The full stand rental must be paid when the Organiser rents the agreed upon stand space, although the overall area is reduced as a result of the cancellation/non-participation. The lessee retains the right to submit evidence to prove that no such costs were incurred by the Organiser, or that they were lower than stated. The right to assert additional claims remains unaffected.

### **34 WITHDRAWAL BY THE ORGANISER**

The Organiser is entitled to withdraw under the following circumstances:

- 31.1 If the registration and rental charge is not received in full at the latest by the date stated in the invoice for participation costs and if the exhibitor does not pay before the expiry of any extension period that may have been granted.
- 31.2 If the stand is not occupied in time, i.e. if it is not obviously occupied within 24 hours of the official opening.
- 31.3 If the exhibitor infringes domiciliary rights and does not refrain from such actions even after being advised to do so.
- 31.4 If the registered exhibitor, as private or corporate entity, no longer conforms to the requirements for granting acceptance, or if the Organiser subsequently becomes aware of any reasons which, had they

been known before, would have excluded that person from participation. This applies in particular when bankruptcy or insolvency proceedings have been instituted, or if the exhibitor becomes insolvent. Exhibitors are required to inform the Organiser immediately in such circumstances.

## **35 FORCE MAJEURE**

- 32.1 Cancellation of the Event: If the Organiser is prevented from holding the event for reasons outside its own control or that of the exhibitor, all claims to the stand rental become void. However, the Organiser may still invoice the exhibitor for work carried out in the latter's instructions, to cover any expenses already incurred, if the exhibitor is unable to furnish evidence that the results of this work are of no interest to him.
- 32.2 Reschedule of the Event: If the Organiser is in a position to hold the event at a later date it must notify exhibitors immediately. Exhibitors are entitled to cancel their participation in the event if it is rescheduled, provided such cancellation is given within one week following receipt of this notification. In such cases claims for payment of stand rental no longer apply.
- 32.3 For Events that have already commenced: If the Organiser is obliged to shorten or cancel an event that has already begun, as a result of force majeure, exhibitors are not entitled to assert claims for repayment or for exemption from the stand rental charge.

**Annex 1: ASIA FRUIT LOGISTICA PENALTY SCHEME**

No.	Action	Amount	% of deposit deducted	Remark from organizer
1	Contractor or Exhibitor do not comply with the move in or move out schedule set by organizer and official contractor		100%	Warning by first to be seen
2	Using Spray Painting, welding, using electric saws inside Queen Sirikit National Convention Center		100%	Warning by first to be seen
3	Storage of construction materials, tools, empty boxes or other materials in non-designated areas or outside Queen Sirikit National Convention Center		50%	Warning by first to be seen
4	Items found outside the respective stand areas, after the move in/out period, will be disposed without prior notice and trigger a deduction.		50% and Actual Disposal Charge	Warning by first to be seen
5	Stand construction exceeds the approved height. Organizer and Official contractor have the right to authorise dismantling or rebuilding of any stand which does not meet the regulations.		100%	Must change before the first show day
6	Stand construction exceeds the assigned boundaries, including but not limited to plasma screen, lighting, 3D lettering, graphics, lightbox, free standing banners, etc.		100%	Must change before the first show day
7	Any construction being built onsite deviates from the drawings submitted to the organizer.		100%	Must change before the first show day
8	All viewable stand partitions/walls (i.e. the common side walls bordering neighboring stands above 2500mmH) must be well finished with paints or white printing by the end of last move in day. (the opinion of the Organizer is final in this regard). Backwall finishing or covering with fabric/cloth is strictly forbidden.		100%	Must be covered the whole part. Organizer will authorize N.C.C. to monitor this issue
9	Stand construction or dismantling in an improper or unsafe manner. (e.g. pushing over high sections of stands, smashing of glass panels, etc.)		100% and ban from future events	Warning by first to be seen
10	Safety Vest and Personal Protective Equipment (PPE) should be worn at all time.	THB 5,000/times to be seen		Warning by first to be seen

11	In accordance with venue rules and regulations qualified platforms must be used for work above 3m. Any ladders over 3m are not allowed on-site.	THB 5,000/times to be seen		Warning by first to be seen
12	Employing unqualified / illegal personnel.		100% and ban from future events	Not allow to get inside the hall
13	Smoking inside Queen Sirikit National Convention Center.	THB 10,000/occurrence	Related worker is required to leave QSNCC immediately	
14	Any illegal electrical wiring connections or inadequate connections.	THB 5,000 Admin Fee plus actual cost invoiced by official contractor		
15	Contractor Badge without clearly identifiable contractor name and / or not displayed correctly by the employees of the contractor.	THB 2,500 / badge		
16	Transfer of contractor badges to other than appointed contractor's staff.	THB 2,500 / badge		
17	Screwing, drilling, painting or nailing on the panels of standard booth.	THB 5,000/panel		
18	Damage to Queen Sirikit National Convention Center or N.C.C.'s facilities (walls, doors, carpet, marble floor, hall floor, etc)	Actual cost invoiced by QSNCC/N.C.C.		
19	Any additional hall rental charges and security guard charges incurred due to overtime move-in and move-out.	Actual cost invoiced by QSNCC/N.C.C.		
20	Damage to standard booth / gangway carpet & panel	THB 250/sqm for carpet & THB 5,000/panel		
21	Failing to submit Public Liability Insurance (Compulsory) by 20 September 2022	THB 50,000 and immediate closure of stand / construction		
22	Equipment / Material required to be cleared on the gangway by 12:00 noon on 1 November		50% and Removal cost	
23	Wire / Cabling / DB Box must be installed in a proper and neat way which should be hidden.		50%	Warning by first to be seen
24	Door must be installed within the booth boundary including the handle and open from / to inside stand boundary		50%	Must change before the first show day

25	Take fruits / Vegetables / Material of the booth without permission and / or before dismantle time		50% and ban from future event	Warning by first to be seen
26	Sound Equipment / Speaker without prior permission and / or above 50 decibel		50%	Warning by first to be seen
27	Stand design drawings / contractor deposit / Administrative Fee / contractor insurance policy are not submitted as specified		100%	Not allow to get inside the hall

**In the event of non-compliance:**

- 1) If a deduction is incurred before the site-work deposit is paid, a contractor must settle the deduction before resuming any activity at the event.
- 2) If the site-work deposit is not sufficient to cover the actual cost/deduction incurred, the Organiser reserves the right to charge the Exhibitor and/or their Contractor the outstanding balance.
- 3) If the Contractor violates the conditions/rules and regulations (including but not limited to the rules and regulations of the Exhibition and/or the Exhibition Centre) other than those stated above, the Organiser reserves the right to deduct from the deposit as deemed necessary, and also prohibit the contractor from working at all other future events organised by the Organiser. The Organiser also reserves the right to prohibit the Exhibitor from joining future events organised by the Organiser.
- 4) The Organiser will not be responsible for any loss or claim for any or all disposed items arising from the violation of above guidelines by the Contractor.
- 5) In case of disputes, the decision of the Organiser is final.
- 6) Any penalty / actual charge should be aligned with organizer after the show before any real deduction.

\*\* Exhibitors should also be fully aware that, as per the Standard Rules & Regulations which form part of their contract with the Organiser, they are legally responsible any liable for their contractors and sub-contractors. It is therefore essential that exhibitors appoint an established and reputable Hong Kong stand contractors.

If assistance is required, please contact the Organisers.

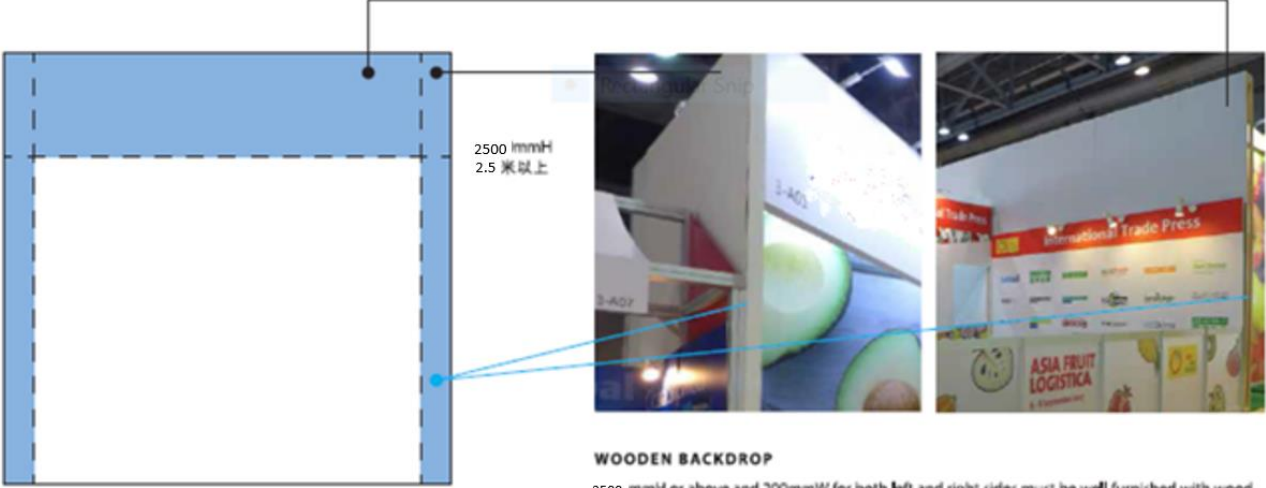
**Annex 2: Contractor' Badge (Free of charge), please kindly contact our Technical Service Provider,**  
 Ms.Rachaneewan Email: ncc.opt@qsncc.com

Booth Size 展位平方米	Contractor Badge (For Move in and out) 施工证 (入场拆场用)
9	3
10 - 18	5
19 - 24	8
25 - 36	10
37 - 60	12
61 - 78	24
79 - 120	28
121 - 200	34
201 - 300	40

	31 October	1 November
Non-official Contractor's Raw Space	13:00-23:59	08:00-23:59

### Annex 3 : Backwall Finishing

If any contractor did not follow the instruction of the backwall, the penalty charge and blacklist would be applied.



**WOODEN BACKDROP**  
2500 mmH or above and 200mmW for both left and right sides must be well furnished with wood and white painting.  
**\*Accept spray painted finishing only, all other methods will not be accepted**

木背幕  
高于2500 毫米或以上及左右两侧的200毫米需喷白油漆处理。  
**\*只接受喷油漆处理，其他任何方法都不接受**

2500 mmH  
2.5 米以上

200mmW

200mmW

Spray painted in white  
白色喷油处理

*Official Logistics Service Provider*



**APT**  
SHOWFREIGHT  
THAILAND