



## FAQ:

**Q** If I do not have all the information ready, can I re-enter my registration?

**A** Yes, with your username and password sent to you during Step 01, you can re-enter the registration anytime. Just log out of the registration system and later log back in. The completed steps are saved automatically.

**Q** Can I use my old email address used in EMS before to register?

**A** You can use your old email address. Some company data has been saved for a fast new registration. You can change or update the information saved anytime.

**Q** I cannot receive "reset password" email

**A** Please make sure you have submitted an email address in Step 01. Please also make sure your email system can receive email from [exhibitor@gp-events.com](mailto:exhibitor@gp-events.com). If you still have problems, kindly contact us directly at [exhibitor@gp-events.com](mailto:exhibitor@gp-events.com).

**Q** Is your website secured?

**A** Yes, the [ems.asiafruitlogistica.com](https://ems.asiafruitlogistica.com) website is https and secured.

**Q** I forgot my password

**A** Please go to [ems.asiafruitlogistica.com](https://ems.asiafruitlogistica.com). Enter your email address and click the button "forgot password". You will receive an email to reset your password.

\* If you have any other problems, please contact the organizer [exhibitor@gp-events.com](mailto:exhibitor@gp-events.com) directly